

Client: Orchard Care Homes
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Shoulder to cry on when I need it...

RE the letter from the manager at Scarborough Lodge (Residents' care is paramount, Your Views, March 26).

I can give Scarborough Lodge and everyone who works there my support; because that's where my husband now lives for the last year.

Since he went in he has had wonderful care and respect and treated with dignity and love.

Dementia is a very debilitating and cruel condition but everyone is fully trained and aware how to handle difficult and challenging situations.

Scarborough Lodge is full of love, caring and happiness and I regard staff and management as friends. I am always welcomed, they are more than approachable to talk about any problems or worries I may have and sometimes even a shoulder to cry on, regular meetings are arranged for relatives to support each other and talk things over.

Scarborough Lodge is a purpose-built home which is what all EMI (elderly mentally infirm) homes should be like in the future, modern and up to date with dedicated staff and management.

Scarborough Lodge is my lifeline. I can spend as much time as I want with my husband and have full staff support, and I would definitely give it a 5-star rating.

Sue Jordan
The Uplands
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